Sidewalk Snow Removal

Department of Public Works - Operations

Tammy Chastain

September 9, 2025

TOWN OF Herndon

LIVE DIFFERENTLY.

Snow Removal Strategic Focus Areas

Strong Fiscal Stewardship

Goal 2
Conduct forward-looking and multi-year planning and analysis

Good Governance

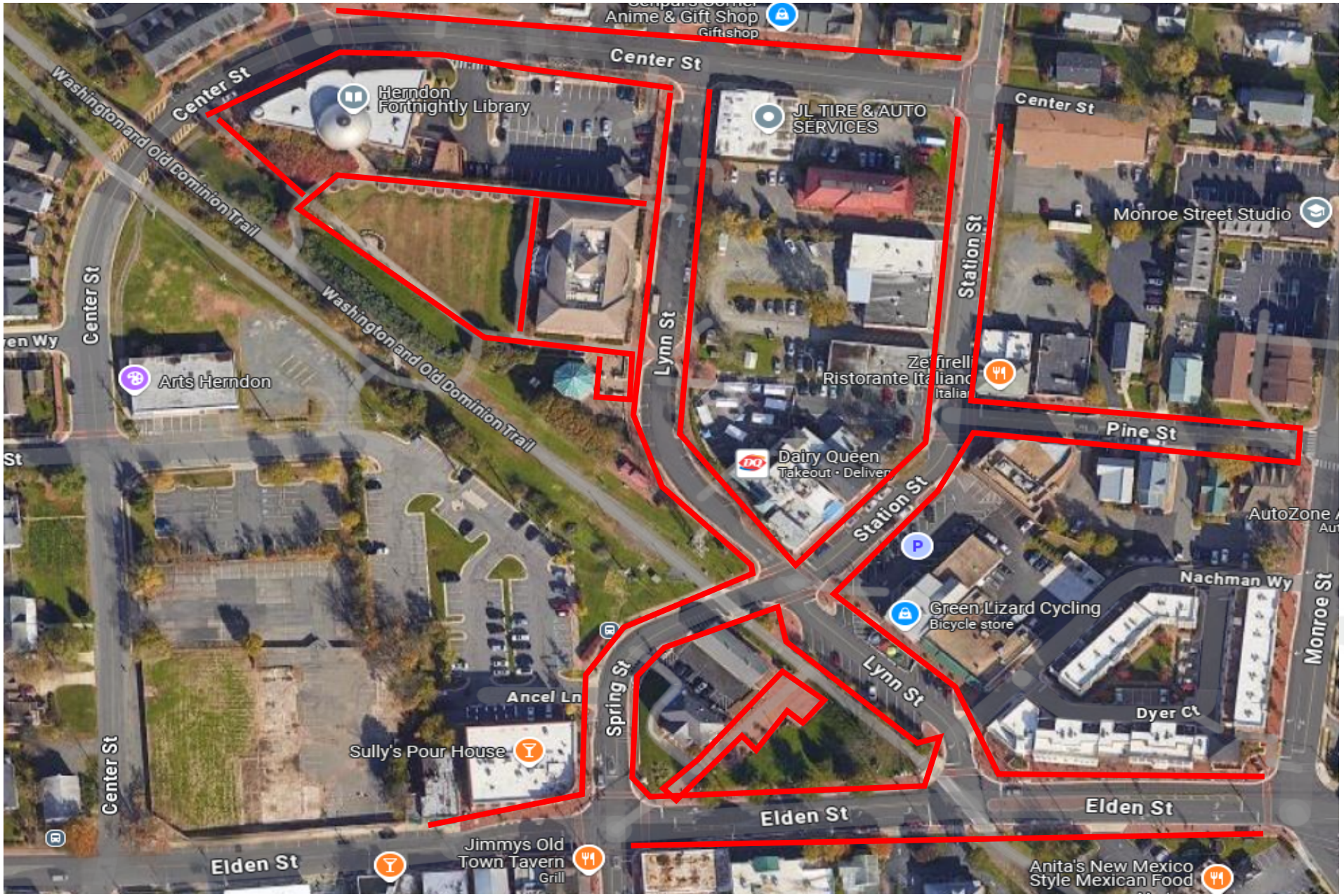
Goal 1
Maintain and enhance public facilities to effectively support municipal operations and services

Current Sidewalk Snow Removal Operations

- Normal Snow (3-8 inches)
  - 16 total crew members (7 Grounds, 9 Refuse)
    - Refuse addition is only if collections are cancelled for the day
  - Work rotating 12-hour shifts; ex. 5am-5pm (Time with start & end of storm)
  - Staff generally splits into 2 crews
  - Areas covered are in upcoming slides
- Heavy Snow (8+ inches)
  - 16 total crew members (7 Grounds, 9 Refuse)
  - Work rotating 12-hour shifts; ex. Shift 1: 5am-5pm, Shift 2: 5pm-5am
    - Crew now becomes 8 per shift and can include Facilities, if possible = ~10 per shift
  - Crews focus on tennis bubble and specific facilities (HPD, Town Shop & HMC) until snow finished
  - Then crews split up to specific designated locations

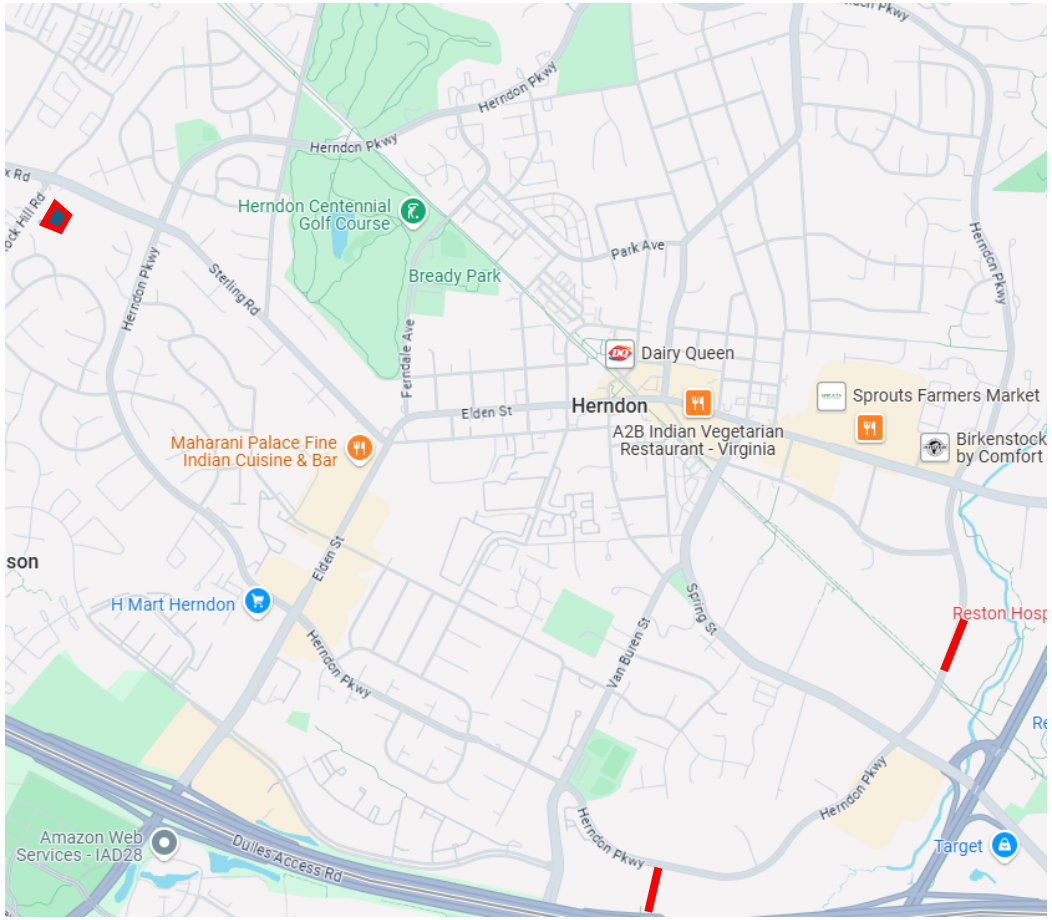
Crew A - Sidewalk Snow Removal Area

- Downtown
  - HMC - Lynn from Station to Center, both sides
  - Town Hall - brick area on square and everything on Elden & Lynn
  - Pine St - Both sides (Monroe to Station)
  - Lynn St - In front of businesses where snow may not have been removed
  - Station St - Both sides (Center to Elden)
  - Center St - From Station to Lynn, business side; both sides from Lynn to Library
  - Library – Center St area (if not yet removed by County crews)
  - Fortnightly – brick areas at corner of Center St & water fountain area
  - Elden St - Monroe St to Spring St (both sides)
  - Elden St – Station St west to end of brick sidewalk, north side


Anime & Gift Shop
Giftshop
Center St
Herndon Fortnightly Library
JL TIRE & AUTO SERVICES
Center St
Monroe Street Studio
Station St
Washington and Old Dominion Trail
Center St
Lynn St
Arts Herndon
Pine St
Dairy Queen
Takeout · Deliver
Station St
AutoZone
Nachman Wy
Green Lizard Cycling
Bicycle store
Monroe St
Spring St
Ancel Ln
Lynn St
Dyer Ct
Sully's Pour House
Center St
Elden St
Elden St
Jimmys Old Town Tavern
Grill
Anita's New Mexico Style Mexican Food

Crew B - Sidewalk Snow Removal Area

- Other Areas in Town
  - Tennis Bubble
  - Sidewalk on Ferndale from Community Center to W&OD Trail
  - Metro Station and Trail to Metro (meets up to Monroe/Van Buren and Worldgate)
  - Police Station
  - 397 Herndon Parkway (leased side)
  - Town Shop


Herndon Pkwy
Herndon Centennial Golf Course
Bready Park
Park Ave
Sterling Rd
Ferndale Ave
Dairy Queen
Herndon
Elden St
Sprouts Farmers Market
A2B Indian Vegetarian Restaurant - Virginia
Birkenstock by Comfort
Maharani Palace Fine Indian Cuisine & Bar
H Mart Herndon
Van Buren St
Spring St
Reston Hosp
Amazon Web Services - IAD28
Dulles Access Rd
Target


Ferndale Ave
Ferndale Ave

Questions/Comments?